



**Statement on Operation Access Services
for Referring Agencies, Patients and Caregivers**

Operation Access (OA) is a health care referral agency that arranges surgical services for people who cannot afford them and have no health insurance. All direct medical and surgical services are provided by medical professionals in participating medical centers.

You do not pay for the procedure or care directly related to the procedure when the care is provided by a participating doctor or facility.

OA is **not obligated to reimburse you for any out-of-pocket expenses that were not authorized or coordinated** by OA.

You are responsible for any ongoing medical care not directly connected to the original referral to OA and you should coordinate this through your primary medical clinic.

Operation Access is neither a health care provider nor an insurance company. The participating physicians are not employed by OA; while OA does not check their qualifications or monitor the care they provide, all are licensed and have privileges at the facilities where they work and will perform the procedure.

Operation Access has no liability for any claim arising from the services of the physicians or hospitals.

Following the completion of your service, you may be contacted by phone or mail to participate in a brief, voluntary survey about the care you receive through Operation Access. If you choose not to participate in the survey, it will not affect your eligibility to receive care through Operation Access.

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